

# **WJW Pet Cremation Services**

## **COVID 19 GUIDANCE**

WJW Pet Cremation Services will remain open during the Coronavirus outbreak.

This will be strictly a service whereby owners can bring their pet to us, as we will not be offering a collection service from homes at this time.

This will be an appointment only service, and prior appointment must be made before arrival.

Upon arrival:

- 1 Call Westley Wood upon arrival (07919 440546)
- 2 We will open the gate so that you can pull on to the driveway
- 3 We will introduce ourselves to you keeping a safe distance as recommended by the government (social distancing)
- 4 You are able to place your pet in the basket provided by us
- 5 Say final farewells and leave any significant items with your pet (these items must be kept to a minimum during the current circumstances)
- 6 Organise (at a safe distance) a convenient time for you to collect your pet the following day under the same guidance with regards keeping a safe distance.
- 7 Payment during these times will only be accepted using BACS or the Paypal method as highlighted on our website. We do not accept any cash payments due to the risk of contamination.

Thank you for your help and understanding to help keep everyone safe at such a difficult time. Please be aware the situation is escalating quickly.

Please contact us for the most up to date information on what our procedures are. If you are unsure of any of the above information, please do not hesitate to contact us to discuss.